

Highland Soccer System Refund Policies

Summer Camps (other than Makeup Snow Days covered elsewhere):

More than 10 days' notice: Refund will be given via the method used to pay, less the administrative costs applied by Active Network (as of 9/1/18 – 5.9% for each registration/refund)

72 hours or less notice: Refund will be limited to 50% of the cost of the camp, less the administrative costs applied by Active Network (as of 9/1/18 – 5.9% for each registration/refund)

24 hours or less notice: Refund will be limited to 25% of the cost of the camp, less the administrative costs applied by Active Network (as of 9/1/18 – 5.9% for each registration/refund)

In lieu of a partial refund, tuition can be applied to another camp or event in the future for no charge (including no Active Network charges). Please talk to Don directly if you would like to have the tuition for a future event credited to your account.

Please note that Highland Soccer Systems recognizes that “life happens”, and no one can predict everything. We want your child to be happy, engaged and comfortable at our events, while still being committed to the rest of their life, especially family! For this reason, and a myriad of others, we will always endeavor to refund the maximum amount of your tuition dollars when things outside of your control cause attendance to change (including injury or illness). While we cannot offer pro-rated tuitions for planned absences (we really want you to try and come to all days!), we will work with anyone and everyone that has a problem that prohibits them from attending camp – then we'll see you at the next one!!

Friday Night Lights:

More than 10 days' notice from the start of any 5-week Session: Refund will be given via the method used to pay, less the administrative costs applied by Active Network (as of 9/1/18 – 5.9% for each registration/refund)

72 hours or less notice from the start of any 5-week Session: Refund will be issued at 50% of the undiscounted cost of that 5-week Session, and at 100% of any remaining tuition, less the administrative costs applied by Active Network to the total balance (as of 9/1/18 – 5.9% for each registration/refund).

Example: \$150 paid for full 15-week, 3 Session program, with refund requested the week before → Active fee subtracted at 5.9% for registration & 5.9% fee for refund applied to the \$150; full cost of the 5-week Session = \$75, half of which is \$37.50, subtracted from the total refund. Full refund of remaining tuition. $\$150 - \$8.85 - \$8.85 - \$37.50 = \$94.80$.

24 hours or less notice from the start of any 5-week Session: No refund will be given for that 5-week session's full tuition price, but all remaining tuition will be refunded, less the administrative costs applied by Active Network to the total balance (as of 9/1/18 – 5.9% for each registration/refund).

Example: \$150 paid for discounted early bird full 15-week, 3 Session program, with refund requested less than 24 hours before the start of week 1 → Active fee subtracted at 5.9% for registration & 5.9% fee for refund applied to the \$150; undiscounted cost of the first 5-week Session = \$75, subtracted from the total refund. Full refund of remaining tuition. $\$150 - \$8.85 - \$8.85 - \$75 = \$57.30$.

Withdrawal in the middle of a 5-week Session: No refund will be given for that 5-week session's undiscounted tuition price, but all remaining tuition will be refunded, less the administrative costs

applied by Active Network to the total balance (as of 9/1/18 – 5.9% for each registration/refund).

Example: \$150 paid for discounted early bird full 15-week, 3 Session program, with refund requested during the first 5-week Session → Active fee subtracted at 5.9% for registration & 5.9% fee for refund applied to the \$150; full cost of the first 5-week Session = \$75, subtracted from the total refund. Full refund of remaining tuition. $\$150 - \$8.85 - \$8.85 - \$75 = \$57.30$.